



# 3D – Acoustic Wall & Ceiling Tiles

Operation & Maintenance Manual

[www.creatif.org.uk](http://www.creatif.org.uk)

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Thank you for choosing 3D, eco-friendly and modular acoustic panels from Creatif.

The only three-dimensional Class A acoustic tile on the market, 3D panels add simple and effective acoustic control to any interior environment.

Manufactured from polyester felt, without the use chemicals, all 3D tile panels are environmentally friendly and 100% recyclable.

This guide is designed to walk you through how to look after your 3D tiles.

**For technical drawings, please contact Creatif.**

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### Servicing

Do you have a problem with your 3D tiles, other acoustic issues or want to ask a question?

Email: [service@creatif.org.uk](mailto:service@creatif.org.uk)

### Guarantees

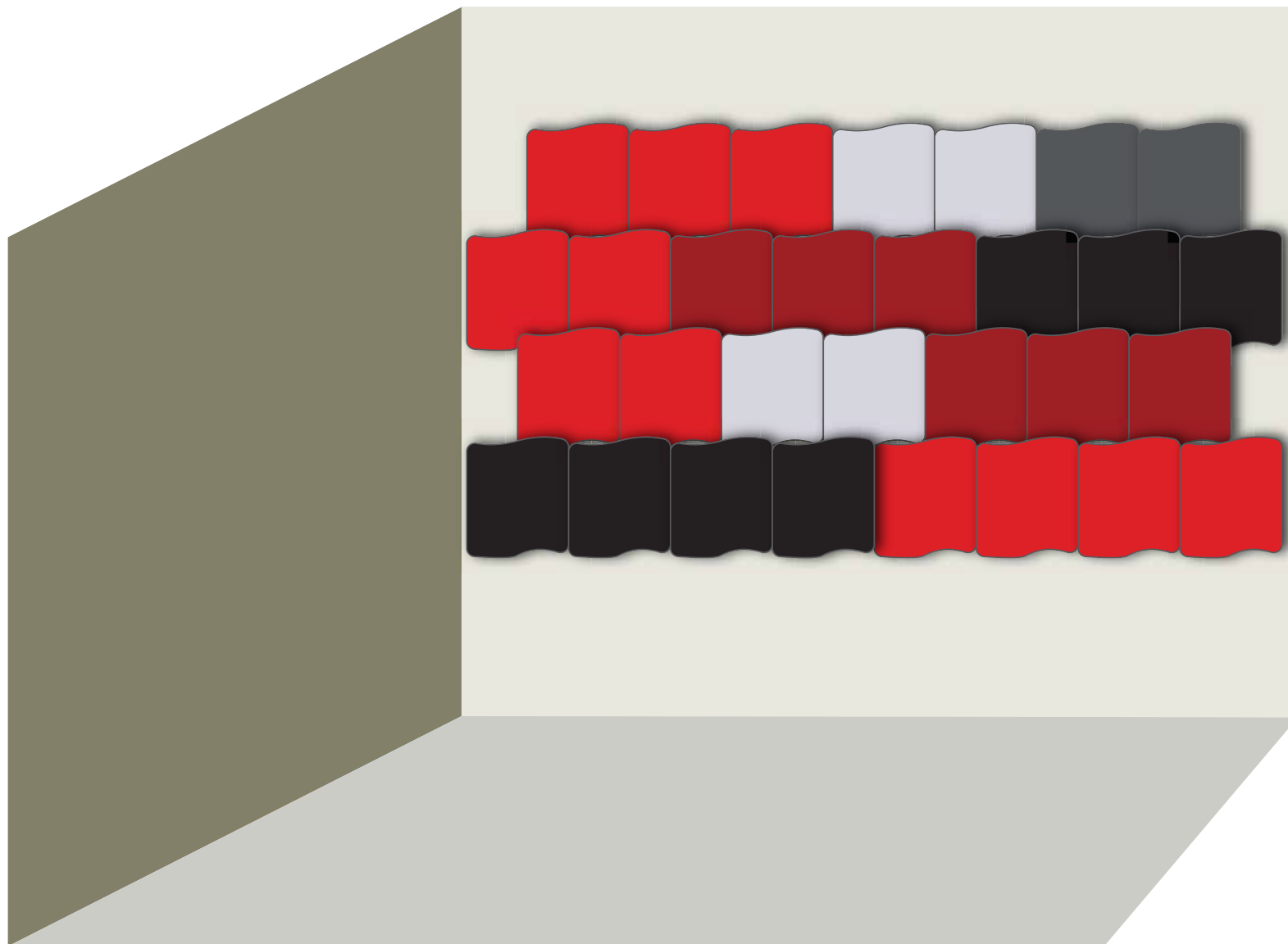
All materials are guaranteed for 12 months from the date of installation, with the exception of damage caused as a result of misuse or neglect.

## 03\_Operation Guide

Once installed, 3D tiles don't require any special guidelines or instructions for use.

However, as the tiles are fixed to the wall with adhesive tape, be mindful not to place any unnecessary stress upon them as this may cause them to come loose.

Please note: Panels can also be (re-)installed with screws, if required. Contact Creatif for more information



## 04\_Maintenance

3D acoustic tiles are very easy to maintain.

We recommend regular cleaning to avoid the accumulation of dust, dirt and other particles.

You can use a vacuum cleaner with a soft brush attachment to remove surface dirt and dust, and any light stains can be removed by using a cloth and warm water.

A mild cleanser liquid meant for synthetic fibres is also suitable for use.

Do not use bleach or similarly harsh chemicals as these may permanently stain the fabric.



## 05\_Technical Information & Acoustic Performance

All tests were conducted under the following conditions:

**Specimen area:** 10.6m<sup>2</sup>

**Surface mass:** 1.5 kg/m<sup>2</sup>

**Test Room volume:** 155m<sup>3</sup>

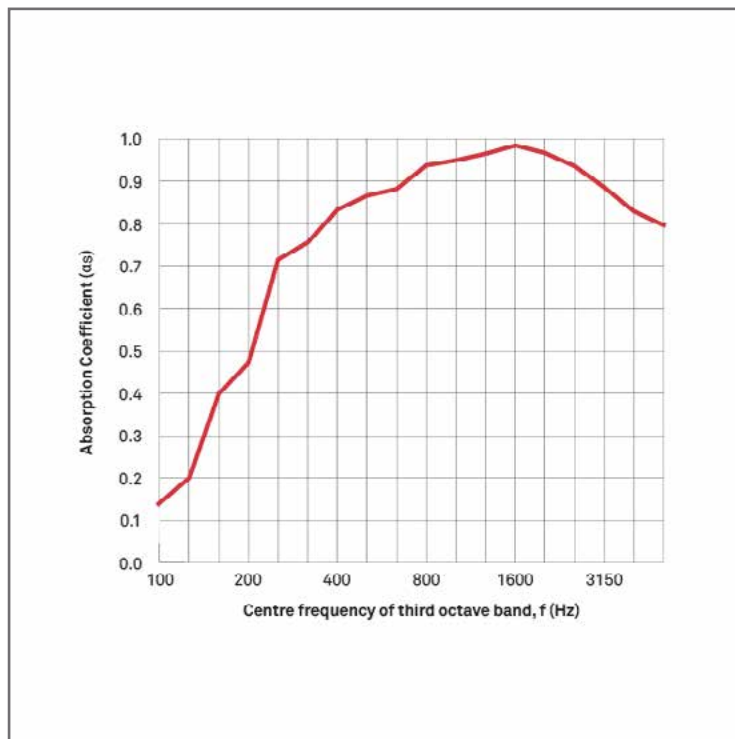
**Area of room boundaries:** 179m<sup>2</sup>

**Room temperature:** 21°C

**Relative humidity:** 61%

**Atmospheric pressure:** 102 kPa

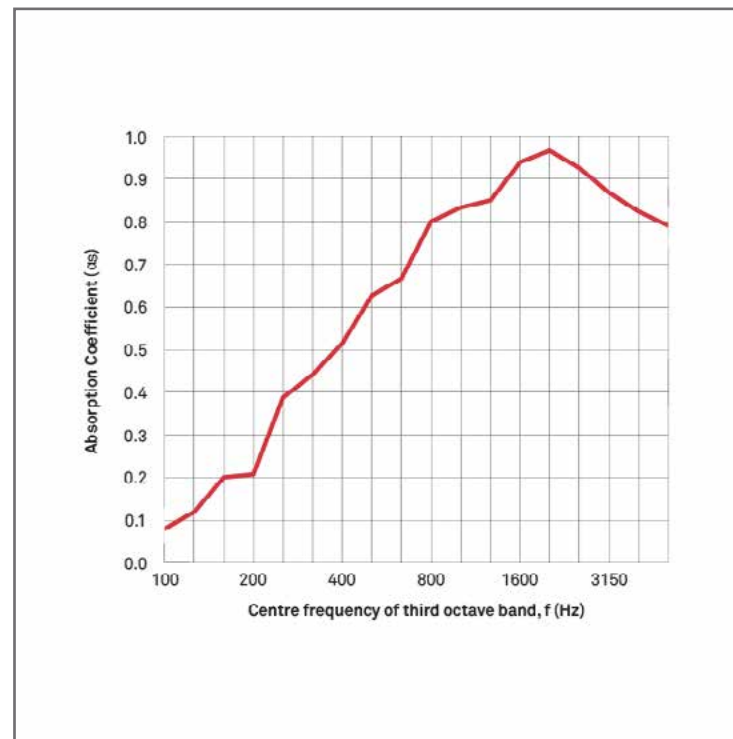
550x550x50mm Panel (with Ewona wool filling)



NRC: 0.80

Absorption Class: A (EN ISO 11654)

550x550x50mm Panel



NRC: 0.70

Absorption Class: C (EN ISO 11654)

## 06\_Contact

If you have any questions  
about your 3D tile(s),  
please get in touch;

T: +44 (0) 113 270 1239  
E: [service@creatif.org.uk](mailto:service@creatif.org.uk)

[www.creatif.org.uk](http://www.creatif.org.uk)



**Do you have  
a question?**

Want to discuss  
servicing options?

**Get in touch!**